



Risk Assessment

Think Pacific Projects in Bali

Last Updated: 01 May 2025



Global Mobility Risk Management

Background

The following risk assessment has been completed by Think Pacific in line with our policies and procedures and included site visits and audits of placement accommodation, transport providers, work spaces, activities and local surroundings by the Think Senior Management team.

Measures

- Risk assessments are updated prior to each individual project and study tour.
- Training of staff based on specific risk assessment points is implemented by Senior Management
 - Risk assessments are referenced throughout the project by Think Pacific staff
 - Following each project, the risk assessment is reviewed.
 - Learning outcomes are used to influence future assessments.
- Risk assessments are compiled with consideration of local laws, DFAT guidelines and UK Government Health and Safety Executive <https://www.hse.gov.uk/>
- This risk assessment is in addition to Think Pacific policies, including Health and Safety, Crisis Management, PSEAH Policy, Fire Safety Policy and First Aid Policy

Project Activities & General Information

Overview of Mobility

Background

Think Pacific has over 10 years experience guiding over 8000 students on programmes lasting from 2 weeks to 6 months. We have used our expertise in mobility alongside the recruitment of an experienced local Balinese staff team to plan programmes that meet our high standards and those of our HE partners. Each mobility programme involves work experience combined with team and cultural activities, with students living in groups and guided by our local Balinese and international team throughout. Over 300 students completed our 2-8 week mobility placements in 2024 without incident or issue and with very high feedback received.

Staff & Supervisors

Think Pacific has an experienced and professional team of over 20+ local and international staff to oversee the projects in Bali, this includes full time Regional Manager, Assistance Managers, Project Coordinators, Supervisors and Mentors to provide logistical support, overarching management and 24/7 back-up for emergencies. Think Pacific Staff undergo extensive training, including first aid, police clearance (DBS or equivalent) and an internal enrichment programme.

Location - Mas Village, Ubud

The project will take place on the main island of Bali with main accommodation being in Mas Village, Ubud.

The project takes place on the main island of Bali, accessing the most advanced infrastructures, hospitals and healthcare facilities, including international airports and good road transportation links across the island.

Accommodation

Accommodation includes good quality (3 star) hotel based accommodation for the 'briefing' and 'debrief' sections of the itinerary, as well as homestay accommodation in Mas Village. Homestay accommodations are of very good quality, with predominantly twin share rooms, western style bathrooms, air conditioning, and secure, lockable rooms. All accommodations have undergone thorough checks and audits by Senior Management to ensure they are safe, suitable and meet the requirements for the programme. Accommodations in Bali have received excellent feedback from Senior Management and feedback from previous guests.

Nearest Airport

Denpasar International Airport is located 2 hours by road from the placement location.

Transport

Transport and accommodation is arranged by Think Pacific and vetted by Think Pacific staff. We use trusted local suppliers and professional drivers, with experience of providing transport services for student groups.

Weather

Bali is located near the equator (nearly 8 degrees south) and has two distinct seasons: the dry season, which runs from April to October and the wet season, which runs from November to March.

Phone Reception & Internet

Good mobile phone reception is available throughout the programme including briefing, project delivery and debrief and Think Pacific shall facilitate SIM cards for students to ensure they are connected throughout. Wifi is available in many locations and data packages for phones are low cost to enable students to be online for the duration of their programme.

International Foreign Office Advice

For Foreign office advice from UK, USA and Australia, please see the following links:

- UK Foreign Office Advice for Indonesia: <https://www.gov.uk/foreign-travel-advice/indonesia>
- US Department of State Advice for Indonesia:
<https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Indonesia.html>
- Australia Government Advice: <https://www.smartraveller.gov.au/destinations/asia/indonesia>

Project Delivery

The project is planned in partnership with local NGOs and businesses and includes workshops, activities and site visits. Students will work in small groups and travel to partner organisations, business sites and cultural sites each day. Students are transported in private cars or mini buses arranged by Think Pacific to each location to ensure quality of transportation. A team of Programme Coordinators employed by Think Pacific (both international and Balinese) are on site daily to facilitate the project and provide pastoral, mentoring and emergency support. The project is overseen by an experienced Regional Manager, with over five years experience of delivery of similar project aims for higher education students.

Contact Numbers - Think Pacific

- **Think Pacific (UK) Office line:** +44 113 335 9919. Email: info@thinkpacific.com
- **Think Pacific 24/7 Emergency number;** +44 113 335 9922
- **Nigel Scott, Director, UK:** +44 7720 603347. Email: nigel@thinkpacific.com
- **Simon Darker, Director, UK:** +44 7595437797. Email: simon@thinkpacific.com
- **Alicia Brown, Regional Manager Indonesia** Email: alicia.brown@thinkpacific.com

Emergencies

- Main National Emergency (Fire, Ambulance, Police e.g '999' or '911'): **112**
- Additional specific numbers:
 - Ambulance = 118.
 - Police = 110.
 - Fire Dpt. 113.
 - Search & Rescue = 111, 115, 151.

Consulate

- British High Commission:
 - (+62) (21) 2356 5200 / +44 20 7008 5000 (24/7, 365 days a year).
 - <https://www.gov.uk/world/organisations/british-consulate-bali>
- Australian High Commission:
 - +62 3 612 000 100
 - <https://bali.indonesia.embassy.gov.au/>
- US Embassy:
 - (62) 361-233-605, (62) 361-246-859
 - <https://id.usembassy.gov/embassy-consulates/consular-agency-bali/>

Health Care Services in Bali

- Health care facilities in Bali are not to the same standard as participants will be used to but they are good for routine medical treatment.
- In the event of very serious or complex cases, repatriation is likely and all students must have travel insurance to join a project.

- The homestay accommodation is very well positioned for medical care, being within 5 minutes drive of the hospital.

Hospital - Contact Information

The following hospitals would be considered in cases of illness or injury and depended on location of the participant.

RSUP Sanglah is the main provincial public hospital, which has an International Wing and a Burns Unit. Difficult/critical cases would normally be transferred from other hospitals to Sanglah Hospital. Siloam Hospital, Prima Medika Hospital, BIMC Hospitals, Bros Hospital, Surya Husada Hospital, Bali Med Hospital and Kasih Ibu Hospital are private hospitals.

Hospital contact details (in alphabetical order):

Ari Canti Hospital

Jl. Raya Mas, MAS, Kecamatan Ubud, Kabupaten Gianyar, Bali 80571, Denpasar

Tel: (+62-361) 484748

Fax: (+62-361) 484748

The above hospital is located within 5 minutes' drive (or walking distance) from main project accommodation

Bali Med Hospital

Jl. Mahendradatta no 57X

Denpasar

Tel: (+62-361) 484748

Fax: (+62-361) 484748

BIMC Hospitals

Jl. Bypass Ngurah Rai No. 100X

Kuta 80361

Tel: (+62-361) 761 263 - Fax: (+62-361) 764 345

Kawasan BTDC Blok D

Nusa Dua 80363

Tel: (+62-361) 3000 911

E-mail: info@bimcbali.com

website: www.bimcbali.com

BROS Hospital

Jl. Tantular No.6

Renon, Denpasar - Bali Indonesia

Tel: +62 361 247499

Kasih Ibu Hospital

Jl. Teuku Umar 120 Denpasar

Tel: (+62 361) 223 036

Fax: (+62 361) 268 690

Prima Medika Hospital

Jl. P Serangan 9x, Denpasar

Tel: (+62 361) 236225

Sanglah Public Hospital

Jl. Kesehatan Selatan 1

Sanglah Denpasar

Tel: (+62 361) 227 911 - 15 / (+62 361) 232 603 (VIP rooms) / (+62 361) 247 250/5 (Super VIP rooms)

Fax: (+62 361) 226 363

Siloam Hospital

Jl Sunset Road No. 818

Kuta, Badung

Tel: (+62-361) 779900 - Fax: (+62-361) 779933

E-mail: Info.bali@siloamhospitals.com

Surya Husada Hospital

Jl. P. Serangan 1

Denpasar

Tel: (+62-361) 233787 or 235041

Fax: (+62 361) 231177

Medical Centres

There are three medical clinics that cater almost exclusively to foreigners in Bali. Both are western owned and operated, and are well located for access from Kuta, Nusa Dua and Sanur. Clinic contact details are listed below:

BIMC Hospitals

Jl. Bypass Ngurah Rai No. 100X

Kuta 80361

Tel: (+62-361) 761 263 - Fax: (+62-361) 764 345

Kawasan BTDC Blok D

Nusa Dua 80363

Tel: (+62-361) 3000 911

E-mail: info@bimcbali.com
website: www.bimcbali.com

International SOS

Jl. Bypass Ngurah Rai No. 505X
Kuta 80361

Tel: (+62-361) 710 505

Fax: (+62-361) 710 515

E-mail: baliassistoperation@internationalsos.com

website: www.sos-bali.com

Medical Evacuation

Medical evacuation from Bali is either by commercial aircraft or private air ambulance. Commercial aircraft medical clearances can only be made after obtaining a report from the relevant airline's doctor to determine whether a patient is a stretcher case and/or whether an escort is needed. The Consulate General will assist in obtaining this report.

If patients are insured, and if their insurance company has agreed to cover the cost, the company will be able to make any necessary evacuation arrangements. Such arrangements include settling the hospital account, hiring an ambulance to the airport, check-in procedures, immigration processing and tarmac clearance for the ambulance. **All participants on Think Pacific projects must have travel insurance in place and provide details to Think Pacific before starting their programme.**

Vaccinations

- Think Pacific advise all participants to check the following website for latest updates regarding vaccinations:
<https://travelhealthpro.org.uk/country/106/indonesia>

- All Travellers should ensure that they are up-to-date with Routine Vaccinations including Diphtheria, Tetanus and Polio and Measles, Mumps and Rubella.
- Most travellers will also need to consider a course or booster of Hepatitis A and Typhoid as there is a risk of these diseases across most parts of the world.
- Some Travellers may also be advised additional vaccinations such as Rabies, Japanese Encephalitis and Hepatitis B based on their individual needs and risk assessment.
- There is a very low risk of malaria in Bali. However travellers are advised to be risk assessed for travel to any part of Indonesia. For students choosing to travel throughout Indonesia before or after their project, there is a high risk in neighbouring Lombok Island as well as Irian Jaya. There is a risk throughout the rest of Indonesia, with the exception of Jakarta.

Covid Requirements

- At the time of this risk assessment:
- Visitors do NOT need to show proof of vaccination for Covid. However the Indonesian government "suggests" to be fully vaccinated and Think Pacific advises best practice for all students to be vaccinated for Covid.
- There are no PCR tests required on arrival for Indonesia.

Risk Evaluation

General Practice

- **Step 1-** Think about the activity and decide what the **significant** hazards are, using the table below as a guide
- **Step2-** When you have identified the hazards think about what you are doing to control those hazards
- **Step 3-** What is the risk of injury or harm from your identified hazard, you can set this as High/Medium or Low
- **Step 4-** Can anything else be done to lower the risk and consequence of any injury
- **Step5-** Set a timescale to put actions in place to control the hazard or remove it completely.

Hazard Examples

1.	Fall of person (from work at height)	6.	Lighting levels	11.	Use of portable tools and equipment	16.	Vehicles / driving at work	21.	Hazardous fumes, chemicals, dust	26.	Violence to staff / verbal assault/confrontation
2.	Fall of objects	7.	Heating & ventilation	12.	Fixed machinery or lifting equipment	17.	Outdoor work / extreme weather	22.	People movement and crowd control	27.	Induction of staff/contractors
3.	Slips, Trips & Housekeeping	8.	Stress	13.	Accidents/incidents	18.	Hazardous substances	23.	Confined space	28.	Security Provision
4.	Manual handling operations	9.	Welfare provision	14.	Noise or Vibration	19.	Layout , storage, space, obstructions	24.	Access and Egress	29.	Lone working / work out of hours
5.	Display screen equipment	10.	Electrical Equipment and PAT testing	15.	Fire hazards & flammable material	20.	First aid provision	25.	Food preparation both indoor and outdoor	30.	Other Hazards specific to your work.

Risk Matrix

Evaluating Likelihood and Consequence

For activities that have a higher degree of risk, we identify whether the risk is classified as **High**- **Medium** -**Low** by undertaking the following calculation: (L) **LIKELIHOOD** of harm occurring X (C) **CONSEQUENCE** or severity of harm or injury

(L) LIKELIHOOD

1. RARELY - Won't be likely to re-occur
2. UNLIKELY - Not expected to re occur but possible
3. POSSIBLE - Occasionally may occur
4. LIKELY - Will probably re occur but not persistently
5. CERTAIN - Likely to occur persistently

(C) CONSEQUENCE

1. NONE-No injury
2. MINOR- Short term/resolved in less than 1 month
3. MODERATE- Non permanent injury- up to 1 year
4. MAJOR- Permanent harm-RIDDOR reportable
5. CATASTROPHIC-Death

Likelihood	Consequence				
	1 - NONE	2 - MINOR	3 - MODERATE	4 - MAJOR	5 - CATASTROPHIC
1 - RARELY	1	2	3	4	5
2 - UNLIKELY	2	4	6	8	10
3 - POSSIBLE	3	6	9	12	15
4 - LIKELY	4	8	12	16	20
5- CERTAIN	5	10	15	20	25

Project Risk Assessment

Bali, Indonesia

Last Updated	4th September 2024		Think Pacific Global Mobility Placements to Bali, Indonesia	
Title	Main Project Risk Assessment, Bali		Completed by: Simon Darker (Director), Alicia Brown (Regional Manager Indonesia), and Nigel Scott, Director	RISK MATRIX:
Hazards (i.e. what are you concerned might happen?)	Who might be harmed and how?	Current risk rating before controls (High, Medium or Low)	List of existing controls and safety procedures implemented (i.e. what Think Pacific will do to minimise the risk?)	Remaining level of risk after controls implemented: High, Medium or Low
Terrorism and security	Physical/psychological harm; evacuation; impact on successful completion of program; legal issues or potential to become a consular case; medical issue or death	High	<ul style="list-style-type: none"> Regularly check International SOS for updates Think Pacific will keep updated with both the FCO website and news coverage specific to the region, and we advise participants to do the same. Think Pacific staff to be vigilant of suspicious behaviour, particularly near public buildings, structures or bridges, also inside buildings at specific entry/exit points, stairwells, hallways or fire escapes and participants are advised to be vigilant also. Take extra precautions and avoid crowded areas e.g during national festivals and celebrations Participants to be aware of vehicles parked in suspicious circumstances. Pre-arrival checks on all accommodation and transport. 	Low
Road Transport	Participants and Think Pacific staff increase likelihood of injury by car incidents if travelling in busy and congested roads	Medium	<ul style="list-style-type: none"> Use approved and well known trusted suppliers for all project transport. Vehicles to be checked before travel by staff Transport not to be used if deemed to be unsafe, overloaded or driver in unfit state. Seat belts to be worn at all times where possible. 	Low

	and unsafe driving practices of other motorists, or driving in unsafe vehicles.			
Boat Transport	Participants and staff may increase likelihood of injury by using unsafe boats	Medium	<ul style="list-style-type: none"> Boats not intended for use on most itineraries. Where included, only use approved and well known suppliers where possible. Think Pacific staff to check over vessels, make enquiries with suppliers before boarding. Life Jackets to be worn Safety policy followed (e.g no smoking no overloading) 	Low
Walking by foot	Participants and staff risk injury by walking in unknown areas, areas congested by traffic or with poor pavement near to roads.	Medium	<ul style="list-style-type: none"> Pre-plan any walking routes you intend to take and ensure access to map/ phone map. Avoid fast roads where possible Set, communicate and use only established crossing points for busy roads. Travel in a group or at least in pairs when possible Walk in single file where pavements are thin and close to roads Be mindful of uneven paths, potholes and hazards on paths/ walkways. Caution when crossing roads. Always be mindful of poor car drivers, mopeds and cyclists Avoid walking at night where possible. In homestay areas, follow main paths and listen to local staff Walk in pairs at night. Always advise staff and fellow students of intended whereabouts if leaving the project site. 	Low
Sun	Participants and staff may suffer from sunburn or heat stroke if precautions are not taken in Bali.	Medium	<ul style="list-style-type: none"> Advise on dangers of sunburn in tropical climate and daily reminders to wear sunscreen. Discourage excessive activities and sunbathing in heat, especially during peak hours of 11am - 3pm Reiterate during daily briefings. Use of aftersun if burned. Facilitate transport to a medical facility if necessary. Participants advised to bring sunscreen and aftersun 	Low

Heat & Dehydration	Participants and staff could suffer dehydration, Heat Exhaustion.	Medium	<ul style="list-style-type: none"> • Allow acclimatisation to heat during the briefing. • Maintain the importance of keeping hydrated throughout the day. • Request participants to bring a water filter bottle and keep with them during the day and use filtered or bottled water. . • Use rehydration sachets for any suspected case of dehydration. 	Low
Hotel Accommodation	Participants require safe and appropriate accommodation	Medium	<ul style="list-style-type: none"> • Accommodation is vetted and approved in line with our health and safety audits, with each accommodation receiving pre-arrival site visit. • Staff checks on arrival to accommodation. • Participants briefed to advise Think Pacific staff immediately of any health or safety issues highlighted once checked in. • Staff to maintain vigilance and report any issue immediately whilst visiting teams at hotels so accommodation risk assessments can be maintained. 	Low
Village Homestay	Participants require safe and appropriate accommodation, risk of poor accommodation including physical illness due to poor hygiene and limited facilities, emotional distress and damage or loss of items due to security.	Medium	<ul style="list-style-type: none"> • Homestay vetted by Think Pacific Senior Management • Same homestays are used for all projects and Regional Manager has a five year relationship of working with the hosts for previous HE and FE programmes with no reported issues. • Homestays are regulated by Indonesian Government as approved tourism suppliers • Regular (pre and post project) as well as general quarterly meetings with hosts to discuss feedback and reviews with staff. • Homes are visited individually by Think Pacific staff to ensure security and standard of the facilities. • All accommodation is of a good western standard. • Each student to have single bed (most rooms are twin shared) • Room can be locked and each student has a key for privacy/ security. • Room is cleaned (including change of Bed linen) weekly. • Western bathrooms with 1-3 students sharing - most twin rooms are ensuite. Hot water may be limited. • Students reminded not to flush items (including toilet paper) in the toilet and dispose of in bins provided to avoid flooding and unsanitary conditions. Students to dispose of bins daily to maintain hygiene • Students are advised to bring a lockable bag for private documents/ money. 	Low

			<ul style="list-style-type: none"> • Rooms have fans or air conditioning unit, checked pre-arrival. • No smoking within property. Designated smoking areas are set outside of accommodation and advised on arrival. • Participants are briefed thoroughly to set expectations in orientation and Think Pacific staff guide participants into the community and reside within the same homestay accommodation. 	
Theft	Participants and staff. Mitigate risk of being robbed in accommodation or pickpocketed.	Medium	<ul style="list-style-type: none"> • Participants advised to keep their possessions securely and to use a lock on their bag. • Items to be kept securely on their person when visiting local surroundings. • Each student has a key to their room and are advised to lock the room at all times when leaving. • Reiterate during project briefings, when participants can become more complacent, especially within a communal and local homestay setting. • Students advised to report any suspicious behaviour (e.g unknown persons standing/ walking near accommodation) immediately. 	Low
Security	Participants - Mitigate risk of mugging or assault causing physical and psychological issues and loss of income. Practice precaution when taking money from cash machines. Practice caution near busy roads and areas.	Medium	<ul style="list-style-type: none"> • Urban areas are very busy with both locals and tourists and generally friendly and safe, but there have been incidents in Bali of pickpockets and thieves. • Avoid people who approach you asking for your name and country. • Always visit cash (ATM) machines in pairs and be vigilant. Withdraw only small amounts as needed and keep money safe and out of sight before leaving the cash machine booth. Cash machines in Bali will release the card with a delay after the money transaction and tourists can often forget to collect their cards. Students are reminded to ensure they leave the cash machine with their card. • Never let anyone lead you off to another location or isolate you. • Take precaution carrying items near roads as there have been incidents of moped drivers taking wallets, bags and phones as they ride past. Students advised to bring a daysack with two straps and keep personal items safe and secure when walking. • Participants briefed on safety measures during orientation and before arriving in the country. • In Ubud, especially near the Monkey Forest, there is a risk of Monkeys walking in the street and taking possessions from tourists, especially phones and 	Low

			<p>sunglasses. Keep personal items in a bag with two straps and keep secure when walking in Ubud. Should a Monkey approach, stay calm, keep arms down and walk slowly away. Should a Monkey take any item, do not try to take this back and contact staff/ police.</p>	
<p>Darkness / Activities or transport at night time</p>	<p>Participants avoid increased risk at night time and walking in poorly lit areas, rural villages are not well lit.</p>	<p>Medium</p>	<ul style="list-style-type: none"> • Participants advised to avoid walking at night, especially on their own. • Taxis are readily available in urban and resort areas, even for short journeys. • In more rural areas, participants were advised to carry a torch at night. • Walk in pairs whenever possible, especially at night. • Always wear appropriate footwear. • Advise others in the group or team leaders of your plans in advance if leaving the group. 	<p>Low</p>
<p>Hygiene and Sanitation in rural areas</p>	<p>Participants may experience diarrhoea & sickness if hygiene is poor, or adjusting to tropics and especially in rural areas or eating food prepared locally.</p>	<p>Medium</p>	<ul style="list-style-type: none"> • .Think Pacific set expectations thoroughly during briefings and preparation and for participants to commonly expect some level of sickness or illness when adjusting to the food, water, heat ,humidity and hygiene of different countries. • participants advised to always use a water filter bottle when drinking water or appropriate water purification. Filter water is also provided at homestays and bottled water available. • Refuse ice within drinks at local restaurants as this may not be filtered water. • Participants advised to practise good personal hygiene, washing hands thoroughly and regularly and avoiding contact with your mouth especially before eating. • if suffering sickness and diarrhoea, ensure to tell staff, stay hydrated and rest. • It is important to keep cuts clean against risk of infection, which is a common health complaint in the tropics and advise staff of any cut or if first aid is required. • Common sickness or diarrhoea may last a few days upon arrival. 	<p>Low</p>
<p>Infection due to cuts, scratches, boils are bites</p>	<p>Risk of discomfort. Broken skin in tropical environment and basic sanitation can lead to more severe complications</p>	<p>Medium</p>	<ul style="list-style-type: none"> • Minor cuts, scratches or bites are a very common cause of infection, and participants are briefed to take extra caution to care for small ailments in tropical environments. • Keep any cut, scratch, insect bite or boil clean and covered and practise good hygiene at all times. • Participant to notify Think Pacific staff at earliest opportunity or any cut or boil and participant to advise staff of any deterioration that may need medical 	<p>Low</p>

			<p>attention..</p> <ul style="list-style-type: none"> Participant to be aware that Think Pacific can facilitate transport to hospital care to gain medical advice. 	
Traditional medicine/ healing	Risk of further illness or injury through traditional medicine practices/ risk of delaying treatment	Low	<ul style="list-style-type: none"> Participants are briefed about potential uses of traditional medicine practices. Participants advised that they should never engage with traditional medicine to treat illness or injury. Participants should always seek professional medical advice from a qualified doctor, health centre or hospital, which Think Pacific staff can advise and arrange. Participants to advise Think Pacific staff if traditional medicine practices are used. Think Pacific staff are onsite to provide pastoral care to support students if they become distressed regarding cultural practices. 	Low
Illness due to food contamination	Participants become ill or the program interrupted/ delayed or curtailed due to contracting disease or infection from food contamination. Possibility of contaminating the entire team.	Medium	<ul style="list-style-type: none"> Hotels and restaurants used by Think Pacific have been vetted and approved in line with our internal policies. Think Pacific does not advise hotels where we are aware of past instances of food poisoning. Wash before eating any fruits and vegetables. Food is provided by hosts in the village. Think Pacific staff brief village ahead of arrival. Students should be vigilant and advise leaders of any poor practices of food hygiene they see, so they may be resolved. 	Low
Diet / Dietary requirement / Allergies	Illness due to allergy/ ensuring participants eat healthy and balanced amount of food each day	Medium	<ul style="list-style-type: none"> Participants told to advise Think Pacific of any allergy or dietary need Think Pacific notify all resorts of specific allergies. Participants are briefed on food challenges within homestay and advise within Portal and at the briefing. Participants are advised to bring vitamin tablets. Think Pacific brief host family of dietary needs but the student may need to reiterate to the family, especially regarding allergies and dietary requirements and be vigilant to errors and cross cultural miscommunication. Students ensure they are comfortable with the foods provided and they understand the foods they are eating by asking questions to their hosts. If participants are unsure to ask the advice of their leader. For severe allergies/ danger of anaphylaxis, participants must bring an epi pen 	Low

			and staff briefed in advance. Staff undertake training on epi pen use.	
Water Contamination	Participants and staff may experience illness from drinking contaminated water	Medium	<ul style="list-style-type: none"> • Participants advised not to drink tap water in Bali • Students advised to bring a water filter bottle, with examples provided in online Portal and filter water is additionally provided in homestays. • Participants advised to drink bottled water in Ubud • Boil water or use water purification tablets where necessary especially in poor weather.. • Never drink water from a river or creak as this can lead to Typhoid. • Advised to have TYPHOID VACCINATION as soon as possible once confirmed onto the program to ensure this has been arranged before departure. 	Low
Wildlife - Stray Dogs, Monkeys, Rodents	Participants may be bitten, become ill from diseases spread by wild animals, psychological impact/ fear	Medium	<ul style="list-style-type: none"> • Stray dogs can be present especially at night, when walking on streets. • Although no incidents have been reported near the homestay of aggression by dogs, students can be scared, especially at night. • Always walk in pairs • If a dog barks or comes near, stay calm, keep arms down and walk slowly. • If bitten, seek medical attention and contact staff immediately. • In homestays, rats or rodents can occasionally come into housing areas. Participants asked to keep their bed and surrounding area clean: clothes are off the floor. Staff and village to check accommodation before arrival. • Advise Think Pacific leader of any issue and staff with work with the village to resolve • In Ubud, Monkeys can walk in the street or along power lines. Always practice caution and never approach, including taking photos. Walk calmly away. Keep personal items in a safe, hidden and secure place when walking in streets, especially near the Monkey Forest. 	Low
Mosquitoes and Dengue Fever	Mosquito bites lead to discomfort and risk of infection from scratching bites. There have been cases of Zika and Dengue fever. Malaria is possible in Indonesia, but rare in Bali.	Medium	<ul style="list-style-type: none"> • There have been cases of Zika and Dengue fever in Bali • Malaria is not common in Bali and medication is not advised as standard from TRAVEL HEALTH PRO. It should be taken based only for high risk individuals (e.g problems with spleen) and personal advice from a doctor. • Be very mindful of mosquitos - advice provided within the pre-departure portal and at briefing. • Participants advised to bring mosquito repellant (with high concentration of DEET) and use frequently, especially at night. 	Low

			<ul style="list-style-type: none"> Participants were advised to bring a mosquito net for additional protection. Participants advised to wear light, but long-sleeve clothes in the evening. Refrain from scratching bites as this can cause infection. 	
Excursions - Sea/swimming/Fishing (Ocean based)	Participants risk danger if precautions are not taken when at the beach/snorkelling in the sea. Risk of drowning, strong currents	Medium	<ul style="list-style-type: none"> Participants follow advice of local guides for swimming or similar activities. Refrain from water based activities if the participant cannot swim 50 metres comfortably. Advise team on the tides – insist they refrain from swimming on or over reefs at low tide. Reef shoes can be advised when swimming near coral 	Low
Excursions - Walking, treks, exploring by land	Participants risk danger if precautions not taken when trekking or exploring	Medium	<ul style="list-style-type: none"> Wear appropriate footwear for excursions. Follow advice of local guides Ensure team members are physically fit and able to attempt the trek Complete smaller risk assessment for specific activities 	Low
Alcohol/ Banned Medication/ Recreational drugs/ Gambling	Participants risk injury if drinking excessively or causing offence if drinking within rural communities. Drug taking is a serious offence in Indonesia. Some medications used in the west are also banned in Indonesia.	Medium	<ul style="list-style-type: none"> Participants advised pre-departure never to drink alcohol within homestay or or project settings, which is against code of conduct and deemed misconduct on project. Participants should never drink alcohol with local community members. Drink alcohol only in moderation at weekends/ if allowed during the project by your staff supervisor. Alcohol strength - Drinks served in bars can be stronger than those in the UK and the measures of spirits are larger. When alcohol is permitted, students are advised to drink responsibly and be aware of your limits. Students advised never to buy spirit-based drinks. Bottles may appear to be genuine when they're not. Serious incidents of alcohol being contaminated with Methanol have been reported in Bali. Be mindful of drink spiking and do not accept drinks from strangers. Make sure drinks are prepared in front of you. Drugs will not be tolerated. Participants to be aware that possession of drugs in Bali is a serious crime with severe penalties including the death penalty. Students advised that some drugs (such as sleeping pills, codeine and medication used in the UK or USA for ADHD) are illegal in Bali. Students advised within the Portal ahead of departure. 	Low

			<ul style="list-style-type: none"> Students advised pre-departure and in-country that all forms of gambling are illegal in Indonesia and, therefore, Bali and students should never engage in gambling including card games for money. 	
Sexual Harassment, assault or abuse	Participants and staff may risk sexual harassment or abuse from within programme team or from local people.	Medium	<ul style="list-style-type: none"> Think Pacific brief all participants on appropriate interaction with the general public ahead of the programme. Participants advised clearly to refrain from situations that could lead them to becoming isolated. Participants are briefed to not accept invites from locals, especially at night and with people they do not know and to be wary of situations where they are away from the group and on their own. Use only registered and approved taxi providers. Exercise the same caution you would in the UK when travelling at night and avoid areas that are poorly lit. Participants advised to always walk in pairs, especially at night. Think Pacific staff encourage a culture of reporting concerns and all instances of harassment. This is reiterated during briefings and includes safeguarding and whistleblowing policy. Think Pacific briefs community members on PSEAH policy and appropriate behaviours and asks hosts to be mindful of cultural differences. Think Pacific staff guide participants into the community and reside with the participants, living within the village and providing 24/7 support Think Pacific staff hold 1-1 pastoral meetings each week and encourage open dialogue in confidence to provide safe space to raise and discuss any concern. If a participant feels uncomfortable with any local or fellow participant or any situation, they should advise TP staff immediately. Think Pacific implements Preventing Sexual Exploitation, Abuse and Harassment Policy. Participants are advised to read Think Pacific's policy and make staff members of Think Pacific aware and follow the process should they encounter any incidents. PSEAH policy follows DFAT guidelines. All staff are trained in PSEAH policy as standard, including refresher training on at least an annual basis. Any case of PSEAH must be reported to Senior Management. 	Low

			<ul style="list-style-type: none"> Think Pacific has Health and Safety staff to support victims, and provide links to medical and mental health support in Bali 	
Fraternisaton and Sexual relations within Mas village	Participants and staff risk causing offence and creating potentially harmful repercussions if they engage in sexual relations / are fraternising with local people within village or project including increased risk of sexual harrassment and assault and causing offense within traditional communities.	Medium	<ul style="list-style-type: none"> Partipants are not permitted to engage in sexual relations or fraternisation with anyone whilst undertaking the placement, including local community or within the project team. Think Pacific follows the DFAT advice and shares policy with scholars ahead of programmes. Any case of sexual relations in any circumstances will be against TP code of conduct. Definitions of inappropriate conduct are provided within Think Pacific's specific PSEH policy. This advice is also advised within project briefings. 	Low
Adhering to cultural protocols	Participants and staff should be mindful of cultural protocols, especially dressing modestly, when in rural areas so as not to cause offence to local people, with danger of resulting negative response or action by local people.	Medium	<ul style="list-style-type: none"> Participants and staff are briefed to wear appropriate clothing (as per Think Pacific's kit list advice) and also follow advice of Think Pacific staff or local guides as to cultural protocols. Clothing examples provided within kit list, recommendations and within pre-departure preparation. Within urban areas there is less cultural restriction but advice is to continue to dress modestly such as not wearing swimsuits etc when walking in towns and cities. Tattoos are not seen as appropriate in Bali and students are advised to keep covered. Piercings are not deemed appropriate in Bai and students are advised to remove or cover piercings where possible during the project. 	Low
Disability, additional support required	Participant may be put in danger during boat, transport or have uncomfortable or unsuitable accommodation if it is not known in advance if additional	Medium	<ul style="list-style-type: none"> Participants advised to make Think Pacific fully aware in advance. Think Pacific will request for further information from participants and gain a full understanding. Think Pacific will work to facilitate participation in the programme, where possible and where this does not pose a danger or detriment to the participant or local community. Think Pacific shall make amendments as per our Inclusion Policy wherever this is 	Low

	support for mobility or disability is required		possible for the itinerary.	
Pre-existing illness or medical condition	Participants may be put at risk if they have pre-existing conditions, which staff facilitators are not aware of.	Medium	<ul style="list-style-type: none"> Participants are advised to make Think Pacific aware in advance so we can implement risk assessment. Think Pacific to be made aware of medication to be carried (participant to advise on booking form). One to one pre-departure health calls are offered to participants so staff on the ground are fully advised or adjustments to projects are discussed. Participants must advise of any changes to their medical conditions prior to the start of the project. Think Pacific will work to facilitate participation in the programme, where possible and where this does not pose a danger or detriment to the participant or local community. Students taking prescribed medication for ADHD or Anxiety must check if their medication is allowed to be taken into Bali and some medications are banned. 	Low
Natural disasters	Participants and staff harmed by repercussions of natural disaster. Cyclone Season is Dec- March. Activate volcano and eruption (Mount Agung)	Medium	<ul style="list-style-type: none"> Think Pacific has a crisis management place, including processes for natural disasters including Cyclone, Volcanic Eruption and Tsunami. The local authorities have indicated that Mount Agung on Bali continues to show signs of volcanic activity and the possibility of volcanic eruptions remains. Staff are briefed and trained in crisis management and response and monitor events closely. In the rare occurrence of a natural disaster, monitor local news and media reports and follow any advice and instructions issued by authorities. TP have staff onsite to assist in any emergency TP has back up communication in emergency situations. TP emergency committee would direct operations and have done so very successfully in previous instances of national disasters in other locations. 	Low
Participants becoming lost or separated from the group	Participants may become lost or disorientated putting themselves at risk	Medium	<ul style="list-style-type: none"> Project is supervised 24/7 with daily briefings and debriefs At weekends, students are briefed to exercise caution and show responsible behaviour at all times. . Students are advised of unsafe locations and safety precautions discussed. For any independent excursion participants asked to notify staff of whereabouts and timings 	Low

			<ul style="list-style-type: none"> • Staff to approve any participant visit or excursion away from the project site. • Participants are briefed on the itinerary and arrangements. • Think Pacific implements head counts on all excursions. • Participants to have contact details for Think Pacific staff for emergencies 	
Illness or injury requiring medical attention	Participants may suffer general illness or injury and require treatment in Bali.	Medium	<ul style="list-style-type: none"> • Provide all participants with local emergency services contact information (included within this document). • Also emergency numbers for Think Pacific key staff • Think Pacific staff are first aid trained to offer support • Participants advised to carry funds in-case of emergency • Think Pacific has contact details to arrange transport to the nearest medical facility (nursing station, clinic or hospital). • Think Pacific creates a culture of participants seeking medical attention at the earliest opportunity and being proactive in visiting medical professionals for any illness or injury. This is expressed in preparation material, orientation and within leader briefings. 	Low
Fire	Participants and staff from fire related injury or death	Medium	<ul style="list-style-type: none"> • Caution when smoking, follow hotel policy. • Do not smoke within homes or hotel rooms. • Staff advise students of any designated smoking areas. • Familiarise yourself with any emergency exit routes and a safe place to meet in case of fire or emergency. • Do not rely on hotels to carry out a roll call in the event of a fire alarm. • In the event of village fire, gather at the set meeting point advised by the leader in briefings. • Think Pacific will conduct headcount 	Low
Hotel swimming pools	Participants and staff from injury related to use of pool	Medium	<ul style="list-style-type: none"> • Participants and staff should check the safety of the pool before use, in particular noting the colour and any floating debris • Advise participants that lifeguards are not generally present and to exercise extra caution • Participants to practise pool safety, be cautious of diving and not to run across wet areas. 	Low
Self-arranged activities not on the	Participants put in harm from organising own excursion	Medium	<ul style="list-style-type: none"> • These visits have not been arranged by Think Pacific and are not included as part of the package. • Participants must satisfy themselves that the visit or excursion meets your own 	Low

itinerary			<p>safety requirements</p> <ul style="list-style-type: none"> Participants to ensure that they are covered by insurance for any activity. Think Pacific briefs all participants on appropriate and safe behaviour if undertaking independent excursions. 	
Adverse weather conditions	Participants can be injured if they do not take precautions or follow local advice	Medium	<ul style="list-style-type: none"> Think Pacific shall obtain weather forecasts and assess conditions on the actual day Participants and Think Pacific to be mindful that weather conditions can change quickly. Be particularly mindful of extreme weather - high temperatures or tropical rain/storms Extreme weather such as Cyclones and heavy storms can occur but these are generally in October - March. Appropriate clothing should be worn Participants to have adequate clothing advised to note and bring all items listed within relevant sections of the Portal 'kit list'. Think Pacific shall only travel to the placement destination, if it is safe to do so and will delay if necessary. 	Low
Exploring coastal areas/ Swimming/ Snorkelling	Participants can be injured if they do not take precautions or follow local advice when exploring or swimming in coastal areas.	Medium	<ul style="list-style-type: none"> Participants to be mindful of hazards specific to coastal areas such as injuries from stepping on coral reefs Participants to wear reef shoes (or trainers) when walking/ wading through shallow water to protect feet from coral cuts Consider the risk of falling debris from cliff tops and remain a safe distance away. Always check with leaders and local people on areas for swimming and understand and be mindful of water depths and tides. Participants to exercise caution on the beach and be mindful of sharp stones, coral, glass or debris that are under the sand and cause cuts. Participants advised to not walk barefoot on sand. Be mindful of falling coconuts or resting under coconut trees or walking beneath trees. 	Low

Lack of awareness of country/area, local laws and customs	Consequential reaction of others to non-adherence or understanding of laws, tradition, religious and cultural customs	Medium	<ul style="list-style-type: none"> • Before travelling participants are advised to research local laws/customs via FCO travel and cultural guidance available online. • Participants are advised to thoroughly read Think Pacific's Portal, which includes 'Cultural Learning Modules'. • Participants to ensure they follow local dress code and cultural norms within traditional communities. • Never touch anyone on the head as this can cause offence • In local areas <ul style="list-style-type: none"> ○ Dress modestly, especially when visiting temples or project sites ○ Women should have knees covered ○ Ask before taking any pictures ○ Refrain from pointing (use outward palm instead) ○ Use your left hand sparingly (especially when touching or shaking hands). It is polite to use your right hand. ○ Do not shout, swear or make loud noises when walking within a community ○ Take shoes or flip flops off before entering a village home or communal building ○ Only ever wear very modest clothing within a community (no revealing, low cut, short etc clothing- cover arms, chest and knees). • Participants advised to take similar precautions to those when living or studying at home, including <ul style="list-style-type: none"> ○ not take any unnecessary risks; ○ be aware that they may stand out as a foreigner, especially when first arriving; ○ seek local advice where necessary, such as in local areas to avoid; ○ be alert when travelling alone or at night; ○ be aware of laws, tradition, religious and cultural customs, depending on the destination; ○ consider clothing and behaviour, before travelling to a destination 	Low
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Travelling without insurance details.	Unable to get medical treatment, resulting in the worsening of medical conditions/injuries	Medium	<ul style="list-style-type: none"> • Participants are advised it is essential to have travel insurance. • Participants provide these details to Think Pacific before the project commences. • Participants to ensure their placement destination is covered for the area(s) visited and the activities that are undertaken, (planned and unplanned). • Participants to have access to and understand the cover provided and travel insurance details throughout the placement and especially to have the details recorded for activating any claim and the timeframe to do so. 	Low
Travelling and Living in a group with new people / living with host communities	Disagreements and arguments. Poor mental health. Loneliness	Medium	<ul style="list-style-type: none"> • All participants agree to Think Pacific's code of conduct, which is provided within the Portal. • Participants advised to practise compromise; be friendly, respectful and supportive of each other, and to advise Think Pacific leader of any problems • Think Pacific leaders to foster an atmosphere of teamwork and respectful collaboration through preparation and briefings. • Participants to be at all times respectful to their Balinese hosts • Participants advised to adopt a learning mindset to living in the community and appreciate differences and reflect on these afterwards rather than challenging any differences in the community. • 'PPP' - Personal Project Planning: These are weekly 1-1 conversations with the participant and a member of the Think Pacific leadership team, where participants can discuss their project, challenges and any challenges of living with others in person. 	Low

Mental illness, mental health conditions, underlying phobias, allergies	Reduced mental health during the project. Reduced rational thought and level of competency, risk of loneliness, erratic behaviour or harm to themselves or others, increased risk when travelling alone. Students may not be adequately supported if underlying health conditions are not disclosed	Medium	<ul style="list-style-type: none"> • Participants advised of challenges of the project fully in online webinars and 1-1 pre-departure calls. • Participants should engage with occupational health professionals/other support professionals to gain advice before the project. • Think Pacific staff to be advised of any conditions pre-departure (Booking and Pre-Departure Forms). Capture points so that all instances of mental ill health are required to be disclosed so we can advise fully. • Participants offered a 1-1 health call with TP prep-departure staff so understand conditions fully so that reasonable adjustments can be made where possible. • Think Pacific will liaise with university leads and health team (where appropriate) regarding health and following confirmation signature from participants so we can offer joint support. • Participant, where applicable, to be in possession of appropriate and adequate supplies of prescribed medication, supporting medical information - identifying condition, Medical ID bracelets. Be mindful of medication that is prohibited in Bali (advised in Portal). • Think Pacific has details of support networks for physical and mental health needs, including emergency numbers for local services in Bali carried by staff if required. But participants should be aware that only very basic services exist in Bali. • In some extreme cases, Think Pacific may not be able to accommodate participants on the project or decide the project may be a detriment to their recovery or health and not allow a student to proceed. • In cases where Think Pacific staff believe the participant is in danger, or risks causing harm to themselves or others, they may be removed from the project, with support provided by Think Pacific on next steps of returning home. 	Low
Loss of passport, driving licence, money, belongings	Consequences leading to stress and isolation, inconvenience and financial loss due to loss or theft of documents or fraudulent use	Medium	<ul style="list-style-type: none"> • Participants are advised to keep important documents/items on hand, or secured within their bag at all times. • Participants advised within Portal and briefings: <ul style="list-style-type: none"> ○ Do not leave valuables on display ○ Carry documents, cards or cash discreetly ○ Carry bags across body rather than on shoulder; ○ Have access to a copy of passport/driving licence, as proof of identity, 	Low

			<p>and an appropriate credit card that can be used to pay for expenses if money is lost or stolen;</p> <ul style="list-style-type: none"> ○ Have access to emergency numbers to cancel lost or stolen cards and make arrangements to obtain alternative monies. ○ Leave details with a responsible person at home eg parents 	
Threat of tropical illness or disease	Being infected and becoming unwell. Spreading to others. Injury without adequate care and tropical ailments that can quickly escalate	Medium	<ul style="list-style-type: none"> ● Think Pacific and participants to check for ALL currently reported illnesses/diseases on the FCO website immediately prior to travelling and act accordingly. ● Participant to receive appropriate vaccinations, listed within the online portal and briefings. ● Think Pacific provides advice within the kit list for adequate supplies of necessary medication within sufficient time prior to travel. ● Participants must have appropriate travel insurance and funds available for any medical costs. ● Think Pacific provides a pre-departure health webinar, guide and in-country briefing. ● Participants are to notify Think Pacific staff in a timely manner if they believe they are unwell. Think Pacific staff reside close to the group 24/7. ● Participants are advised to visit a hospital or clinic if staff recommends. ● Participants should be especially vigilant with small ailments such as a cut or boil that can get infected in tropical environments and worsen. This is reiterated during briefings and preparation. ● Daily 'health and wellbeing check' by TP staff each morning on project. ● Participants should exercise caution with general illness as this can be early signs of more serious illness such as Typhoid 	Low
Abduction, hostage, political situations	Injury, imprisonment	Medium	<ul style="list-style-type: none"> ● Think Pacific will keep updated with both the FCO website and news coverage specific to Bali and we advise participants to do the same. ● Think Pacific staff to be vigilant of suspicious behaviour, particularly near public buildings, structures or bridges, also inside buildings at specific entry/exit points, stairwells, hallways or fire escapes and participants are advised to be vigilant also. ● Participants to be aware of vehicles parked in suspicious circumstances, possibly 	Low

			watching a building or structure, also slow-moving vehicles, near public buildings, structures or bridges	
Manual Handling: Heavy items, lifting and/or carrying something too heavy to move alone on project	Leading to injury to the back and/or other areas of the body	Medium	<ul style="list-style-type: none"> Participants are advised not to overpack (less than 20 Kg backpack advised). Think Pacific staff to assist students in carrying bags onto buses etc as required by participants. Participants are advised to take caution on community projects with lifting heavy objects or to ask for help from Think Pacific staff. 	Low
Injury on building/ carpentry projects due to accident with saws or tools or falling materials	Being injured or causing injury to others	Medium	<ul style="list-style-type: none"> For relevant project aims, a qualified building manager from Think Pacific is on site to direct and guide. Instruction on how to use tools and equipment Participants are encouraged to ask if they have questions or have not understood instructions Health and safety briefing is given for any community development project. Participants are advised to bring adequate hard wearing footwear for building projects (such as boots or toe capped footwear) providing suitable protection of foot injury or falling materials and tools. Never go barefoot or wear flip flops near the building project. Participants are advised to wear a safety helmet at all times for building projects 	Low
COVID-19	Risk of testing positive/ Illness from Covid symptoms / requiring hospital attention, upset/ frustration/ loneliness caused by having to isolate	Medium	<ul style="list-style-type: none"> COVID Information for Bali is provided within an online Portal for participants to read before departure. All staff and participants recommended to have had 2 x doses of covid vaccines although this is not a legal requirement. No Covid tests are required on entry. There is no quarantine. If feeling ill and testing positive, the participant must transfer to a private room and self isolate. This is at the cost of the participant but Think Pacific shall facilitate all arrangements. If symptoms deteriorate, or if participants request, Think Pacific staff shall transport students to a hospital facility for treatment. Think Pacific to stay in daily contact with participants in isolation and offer 	Low

			<p>support and pastoral care.</p> <ul style="list-style-type: none">• If testing positive before departure from Bali the participant will need to contact us on +44 113 335 9919 to discuss options.	
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Please note, for the above:

- 'Participant' means any person undertaking a Think Pacific project
- 'Portal' means Think Pacific preparation portal. Please contact your Think Pacific representative to request access.